

2 Postdoctoral Positions in Digital Marketing and Technology-Based Services

Company:
IÉSEG School of Management

Location:
France / Lille

Discipline:
Digital Marketing and Technology-Based Services

Employment Type:
Two temporaries, fully funded Postdoctoral positions

Posted:
2022-07-25

Contact Person:
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2 POSTDOCTORAL POSITIONS IN (A) DIGITAL MARKETING AND (B) TECHNOLOGY-BASED SERVICES

IÉSEG School of Management - Lille Economics and Management (LEM, CNRS) invites applications for two temporaries, fully funded Postdoctoral positions in Digital Marketing and technology-based Services on its Lille campus starting in January 2023 or earlier.

WORKING CONDITIONS

The selected applicants are expected to begin their assignment in January 2023, or earlier. The appointments are for 24 months. Gross salary will be competitive with other European research and academic institutions. The researcher will be based in Lille (on the campus of IÉSEG School of Management).

The selected candidates will also be involved with some teaching activities in the Marketing and Sales Department, though to a limited extent.

RESEARCH TEAM

The candidates are expected to conduct research and write papers on research projects with the other team members. In addition, the candidates will have opportunities to exchange with an international network of scholars specialized in the Marketing domain.

QUALIFICATIONS

- A Ph.D. in Marketing, Management, or a related discipline.
- A solid research background in Digital Marketing/Transformation OR in Service research and/or Digital Marketing
- A proven research track record.
- Experience in econometric, modelling, and/or experimental methods from past research projects.
- Fluency in English.

APPLICATION PROCEDURE

When applying you will be asked to upload the application package consisting of the following documents merged into **one single pdf**:

- Cover letter (including a statement that describes the candidate's qualifications and motivation to work in our group).
- Updated CV
- Two representative papers
- Names, affiliations, and e-mail addresses of referees
- A research statement

Two recommendation letters should be sent separately by the referees to the following address: postdoc.recruitment@ieseg.fr

For any further question, please contact Prof. Thomas LECLERCQ and Prof. Steven HOORNAERT via postdoc.recruitment@ieseg.fr

APPLICATION DEADLINE

The closing date for applications is **August 15th, 2022**. Applications will be considered and processed upon reception.

ABOUT THE POSITION IN DIGITAL MARKETING

Please submit your application here: <https://recruitment.ieseg.fr/jobs/1918486-postdoctoral-position-in-digital-marketing?promotion=453142-trackable-share-link-akadeus>

The postdoctoral researcher will join a dedicated research team to conduct high-quality research. This person is expected to collaborate with the team to advance research in the fields of Digital Transformation and Digital Marketing. To this end, the postdoctoral researcher will collaborate with Professors Thomas LECLERCQ and Steven HOORNAERT, and others at IÉSEG School of Management. He/she will receive regular mentorship and be expected to disseminate their research by submitting academic manuscripts to top management journals.

The research may focus on topics including, but not limited to, the following:

- Digital transformation/digitalization
- Digital (market) platforms
- Social media strategy
- (online) Customer complaints
- Online communication
- Community management
- E-commerce
- Mobile apps

ABOUT THE POSITION IN TECHNOLOGY-BASED SERVICES

Please submit your application here: <https://recruitment.ieseg.fr/jobs/1918767-postdoctoral-position-in-technology-based-services?promotion=453139-trackable-share-link-akadeus>

The postdoctoral researcher will join a dedicated research team to conduct high-quality research. This person is expected to collaborate with the team to advance research in the fields of technology-based services, Service Management and/or Digital Marketing. To this end, the postdoctoral researcher will collaborate with professors Thomas LECLERCQ and Steven HOORNAERT, and others at IÉSEG School of Management. He/she will receive regular mentorship and be expected to disseminate their research by submitting academic manuscripts to top management journals.

The research may focus on topics including, but not limited to, the following:

- Smart-technologies, robot(ic)s, AI and IoT
- Technology-based customer service
- Technology in the (digital) customer journey and its impact on customer value and experience
- Self-services
- E-health
- Crowdsourcing/crowdfunding
- Technology acceptance

ABOUT LILLE ECONOMICS AND MANAGEMENT (LEM)

- LEM is a research unit associating the CNRS (National Center for Scientific Research), the University of Lille and IÉSEG School of Management.
- LEM comprises about 200 researchers and 50 doctoral students in economics and management.
- Research at LEM is multi-disciplinary in economics and management and is centered on societal issues.
- LEM is a young, internationally oriented, and dynamic laboratory with a strong scientific ambition.

ABOUT IÉSEG SCHOOL OF MANAGEMENT

- IÉSEG is one of the leading French business schools in terms of research. The IÉSEG Research Center is accredited by the French CNRS (National Center for Scientific Research). The school actively **promotes research, provides resources** for active scholars and **offers financial bonuses** for high quality international peer-reviewed research publications. As a result, faculty members are highly successful in publishing their research in top-tier refereed international journals.
- IÉSEG holds the “**triple crown**” of international accreditations (AACSB, AMBA & EQUIS) and is a member of the “Conférence des Grandes Écoles”.
- The IÉSEG Research Center is accredited by the French National Center for Scientific Research (CNRS).
- IÉSEG offers a **dynamic and international work environment** with over 40 different nationalities represented. School’s premises have an excellent classroom infrastructure as well as an energizing research environment. **The school offers** a competitive salary, a relocation allowance and housing search assistance, French social security benefits, complementary health insurance, a profit-sharing plan, and a contributory pension scheme.

More information about IÉSEG School of Management is available online at: <http://www.ieseg.fr/en/>

ABOUT THE MARKETING AND SALES DEPARTMENT

The department consists of more than 20 permanent faculty who teach and perform research in the areas of consumer behavior, marketing analytics, and digital marketing. Our diverse body of permanent professors teaches a variety of courses related to Marketing Management and publish articles in both national and internationally recognized peer-reviewed journals.

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